

About Tier 2 Consulting

Who we work with

Search Consultancy
Suzuki GB
GlaxoSmithKline
Lloyd's of London
Evident Legal
EDMI
Shell Shipping and Trading
Netdev
Attenda
King's College London
Blackboard / WebCT
Reigate & Banstead
Borough Council
Invapay
Munich Re
Motability Operations
Croton Stokes Wilson
Decus Insurance Brokers
Cambridge University
Press
Guy Carpenter
Red Hat
Wolseley
Exari

Tier 2 Consulting is the only dedicated Red Hat Premier Middleware Partner supporting clients across the UK & Ireland. We focus entirely on providing consultancy, training and application development services to users of enterprise and community versions of JBoss Middleware.

We excel in core JBoss technologies, including Enterprise Application Platform (EAP), Fuse ESB, Business Rules Management System (BRMS), and Business Process Management Suite (BPM Suite).

We provide high quality middleware consultancy, invaluable best-practice JBoss development advice, advanced training and support – with two of our senior consultant/trainers voted #1 and #2 in the Red Hat EMEA Middleware Trainer of the Year Awards.

We partner growth businesses across a range of sectors, with the quality of our services evidenced by the number of long-standing clients, including GlaxoSmithKline, King's College London, Suzuki GB, Evident Legal, Motability Operations and Red Hat themselves.

Proven Expertise

Our focus on Red Hat JBoss Middleware solutions and the support provided to new and longstanding clients is underpinned by rigorous training and skills development, monitored and validated by the Red Hat Training Portal which sits at the heart of the Red Hat Partner Program 3.0.

We are experts in creating enterprise-class solutions that can automate complex business processes, using java based products from the Red Hat

JBoss Middleware product portfolio and whilst we work across many sectors, we have in-depth understanding of the closely regulated worlds of insurance and pharmaceuticals.



PREMIER

BUSINESS PARTNER
Solution Provider

Middleware Solutions

Working with JBoss technologies for over a decade, we have the practical knowledge to develop advanced web based applications that deliver real-world commercial benefits for clients looking to embrace the benefits of Open Source software in business critical environments.

Our consultancy skills are used by JBoss Community users, and by Enterprise users - who benefit from the stability, support and maintenance on offer via Red Hat Enterprise Subscriptions.

JBoss Consultancy and Skills Transfer

Our web application development experience, combined with recognised technical accreditations from Red Hat, ensures that our clients receive only the highest quality, real-world consultancy and advice.

Each consultancy assignment is tailored to the particular needs of our clients, with typical examples including:

JBoss EAP Health Check:

review of the production JBoss EAP domain (including Apache load balancing tier), with the specific objectives of validating the configuration against Red Hat's own best practice and ensuring that the environments are secure and scalable, supporting potential increases in end-user load. Additional output from the review included recommendations for capacity planning using JBoss Operations Network, and a proof-of-concept CLI script for auto-scaling the domain.

Weblogic – JBoss EAP Migration:

working closely with the client's technical team we planned and completed the migration of a suite of web applications to JBoss EAP. We also developed proof of concept applications to demonstrate the use of HornetQ in a high-availability (HA) environment.

JBoss Best Practice Review:

completed a detailed technical/configuration review of the JBoss infrastructure for an enterprise-scale application developed by a 3rd party offshore company – this review focused



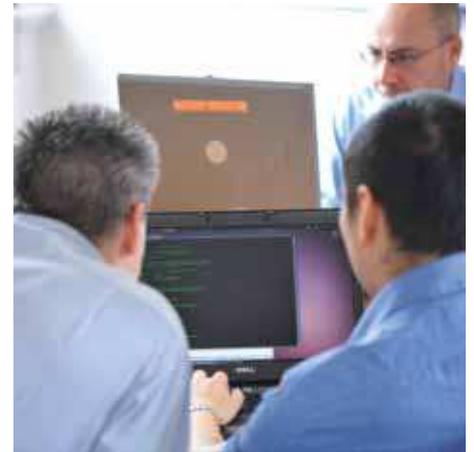
mainly on performance, stability and monitoring.

JBoss BRMS Implementation Review / Skills Transfer:

conducted a detailed review of a client's implementation of their business rules & processes, resulting in preparation of a set of best practices. Designed and facilitated a workshop with the development team to improve their understanding and usage of BRMS.

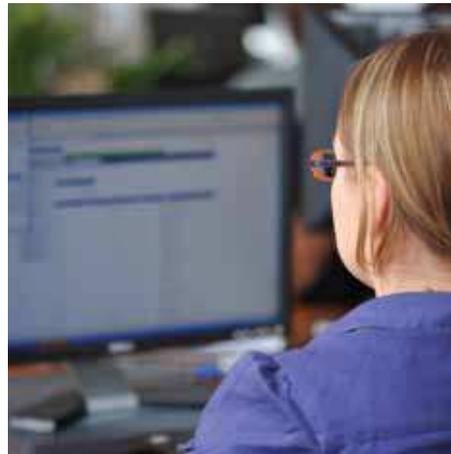
JBoss Fuse Solutions Architecture:

designed the platform/solution architecture for a major integration project using JBoss Fuse. Conducted code reviews with the development team to ensure consistency and adherence to best practices.



Custom Web Application Development

Our custom development expertise is founded on JBoss middleware technology, leading development frameworks such as Spring and Hibernate, and responsive UI design based on HTML5 / CSS3.



By combining this technical expertise with Agile working practices (based on SCRUM), Tier 2 helps clients from a wide range of business sectors to deliver high-quality, maintainable bespoke web applications, such as:

Motor Manufacturer:

central database of all dealership information, including key performance indicators, to replace a set of spreadsheets and unwieldy manual processes.

Legal Services Provider:

web-based platform (featuring integration with Alfresco CM and Exari document assembly engine) providing online legal guidance and drafting of contracts.

Healthcare Services Provider:

patient management system and electronic client dossier to provide a single source of patient-centric information for care-givers.

Global Pharmaceuticals Company:

a genetic toxicology tracking system, based on a repository of compounds – including details of studies performed and potential genotoxic hazards – and allowing searches to be completed at molecular structure level.

Specialist Insurance Market:

online authoring environment to provide insurance brokers with the ability to create MRC (Market Reform Contracts) and MRCE documents, along with the structured and standardised XML data messages.



Leading UK University:

a flexible learning platform constructed to deliver quality-assured content and web-based education tools to dental students.

UK's largest network of independent estate agents:

a tablet-based (iOS) app' that allows agents to increase the number of sign-ups when on-site with a vendor by accessing market data, competitor performance, property valuations...and more!

Red Hat JBoss Middleware.
It's all we do – let's do it together

“Tier 2 Consulting has a great mix of middleware expertise and specialist commercial knowledge in key vertical markets.”

Jayne Handley,
Head of Partner Alliances
Red Hat UK & Ireland

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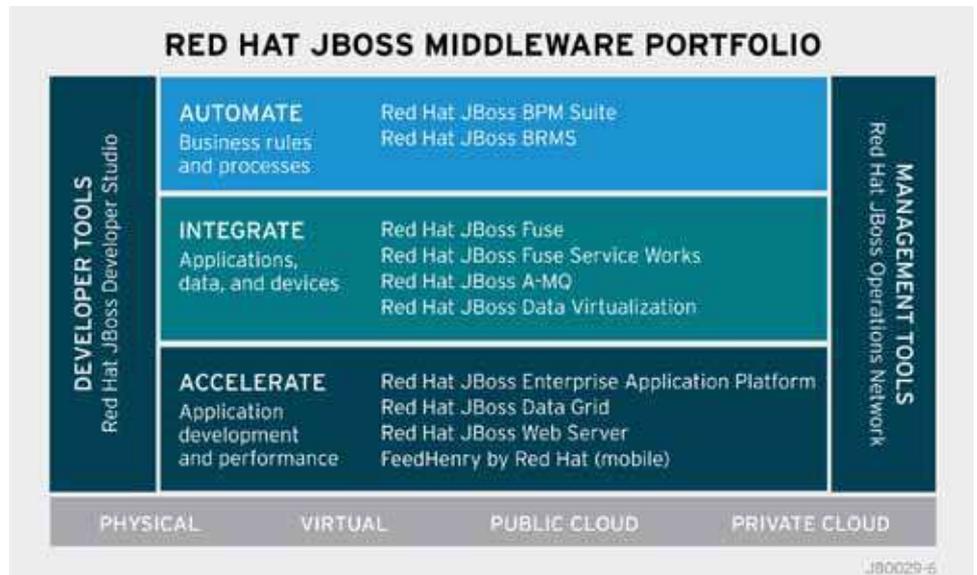
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Red Hat JBoss Middleware

The Red Hat JBoss Middleware portfolio comprises enterprise-ready software that harnesses the benefits of innovation and the transparency of open source software while mitigating risks.



Red Hat JBoss solutions deliver long-term, enterprise-class stability, reference implementations, partner certifications, multi-year maintenance policies, and service-level agreement (SLA)-based developer and production support expected from traditional proprietary software solutions.

Available via subscription, Red Hat JBoss Middleware is compelling for organisations who want to increase productivity, value, and control while still benefiting from enterprise-class support SLAs, guaranteed patches, updates and hot-fixes, and legal assurance.



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